

**COMING
JULY 2017**

**FACT
SHEET**

MONTHLY UTILITY BILLING

We appreciate your patience as we make this transition together!

WHEN WILL IT HAPPEN?

- Transitioning to monthly billing means that in JUNE all residents will receive either a 3, 2, or 1 month bill (due June 25, 2017) depending on where they fall in this quarterly billing process.
- Identify the first two digits of your utility account number with the chart below to learn how many months your JUNE utility bill will reflect.

FINAL QUARTERLY BILLING PROCESS: JUNE Utility Bills ONLY

ACCT No. begins with:	Billing Period Covered:
01, 02, 03, 04, 05	4/1 – 4/30/2017 (1 month)
06, 07, 08, 09, 10, 11, 16	2/1 – 4/30/2017 (3 month)
12, 13, 14, 15	3/1 – 4/30/2017 (2 month)

Actual billing period dates may vary and will be reflected on individual utility bills.

- ALL RESIDENTS will begin receiving one month bills in JULY. All utility bills will be due on the 28th of every month.
- Residents are encouraged to continue their preferred method of payment; by mail, City Hall drop box, or online.

HOW WILL THIS AFFECT ME?

- Greater accuracy in monitoring your water usage.
- Faster alerts to potential water leaks in your home.
- Simplified budgeting with monthly statements.

Visit the Utilities Page at www.CityofGrandLedge.com

- **NEW!** Sign up for **paperless e-billing**
- Conveniently pay utility bills online
- Sign up for Automatic Payments
- View water usage and billing history
- Find EPA resources, FAQ's, meter reading tips, water quality reports, financial information, and more!

Online Payment OPTIONS

➤ CREDIT CARD



- Convenience Fee
3% (minimum fee \$2.00)

➤ E-CHECK

- Convenience Fee
\$3.00 Flat Fee

The City of
**Grand
Ledge**

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